



APRIL 2016

The 411 on 911

So, you think you should maybe report something, but you're unsure. If you are trying to figure out if you should call 911, the answer is: yes, you should call. Additionally, in Anoka County, if you require a response from police, fire or ambulance, 911 is the

best number to call. Don't bother looking for a "non-emergency" number. There is one, but the same people answer the phone and it is easier for our dispatchers if the call comes in on a 911 line. Don't worry, if they are busy, they will ask if you

have an emergency. If you don't, they will place you on hold for a moment. Tell the dispatcher your location first, then what you need.

If you dial 911 by mistake, please stay on the line, tell them it was a misdial.

March Statistics

Robbery	3
Residential burglary	8
Business burglary	2
Vehicle theft	3
Theft from vehicle	37
Theft of mail	6

Sirens x 2

April 11-15 is Severe Weather Awareness Week. Sirens will sound on April 14, at 1:45 and 6:55 pm for tornado drills.



Technology plays large roll at 911 call center

When a call comes into Anoka County Central Communications (911), computers play a big role. A 911 call from a land-line phone brings up the listed address, phone number and sometimes the name associated with that number on the dispatcher's computer screen. That information is supplied by the telephone company. The dispatchers will always try to confirm the address and name with the caller, just to be sure emergency responders are going to the correct location.

911 calls from cell phones are getting more common, and are handled a bit differently. When a call comes in from a cell phone, only the phone number is displayed on the screen, along with a map. The approximate location of the cell phone

is displayed on the map, along with the nearest address. If the dispatcher is unable to confirm a location with the caller, the mapping information is used to dispatch the call.

A Text to the 911 system is in the works for Anoka County, possibly coming by the end of the year.

Drug Take Back Event

Saturday, April 30

10 a.m. to 2 p.m.

Coon Rapids Police
Department lobby area

Bring unused prescription and over-the-counter medications for safe disposal.

*No needles, syringes or business drug disposal.